

FREQUENTLY ASKED QUESTIONS OF MTMSA (Telephone - 724-935-3090)

Question: What is MTMSA's Service Area?

Answer: Please refer to GIS Maps on website, or contact MTMSA offices and speak with MTMSA Manager.

Question: What is the charge for a lien letter?

Answer: Marshall Twp. (at least 14 working days advance notice) - **\$15.00** / Rush - **\$25.00**; Pine Twp. - **\$10.00** / Rush - **\$20.00**

Question: Are Point of Sale Dye Tests required?

Answer: Yes; a Point of Sale Dye Test application (found on website) must be submitted at least 14 working days prior to closing. **The cost for a residential dye test is \$175.00; commercial costs vary-please contact MTMSA to obtain estimate**

Question: What is the cost of the residential Tapping Fee?

Answer: **\$3,441 - \$3,341** for the Tapping Fee and **\$100** for the inspection; an additional **\$7,540** Special Purpose Fee is required in the **Valley Special Purpose Area**

Question: What is the cost of the commercial Tapping Fee?

Answer: **\$3,441** minimum; for usage over 289 GPD, the fee is calculated by taking the estimated additional water usage multiplied by **\$11.56**, plus the **\$3,441** minimum fee. (Fees are calculated by Authority Staff upon application)

Question: What is my bill based upon?

Answer: Customers with metered water usage pay a minimum Base Fee of **\$64** plus a User Fee of **\$5.74** per 1,000 gallons of water consumed per quarter. Unmetered water customers are charged a flat fee of **\$146.00** per quarter. This flat fee equates to the **\$64** Base Fee plus an **\$82** User Fee.

Question: What is a deduct meter and how do I install one?

Answer: Deduct meters provide readings for water used in irrigation systems. The water usage is subtracted from West View's meter readings. A Base Fee of \$64 per quarter is still applied. Meters are purchased and installed at homeowners' expense. Permit cost is **\$50** (application on website).

Question: How do I handle address changes and/or new customers?

Answer: Please contact MTMSA offices and speak with the Bookkeeper. An update form may need to be completed. Customers who are moving out of the area must contact West View Water (412-931-3292) to set up a final reading.

Question: Are discounts provided for swimming pools?

Answer: No, the Authority does not provide discounts for swimming pools.

Question: Are there future plans to provide public sewer in a particular area?

Answer: Please contact MTMSA offices and speak with the Manager or Engineer.

Question: How are requests for new sewer extension handled?

Answer: Those requests are handled by the MTMSA Manager and go before the MTMSA Board for approval.

Question: Once sewer service is available to a customer what must be done to connect?

Answer: Customers must obtain a Tapping Permit from the Authority. Service line connections are installed at customers' expense in accordance with established rules and regulations of the Authority. The sewer must be inspected by the Authority and Allegheny County after construction and prior to the time it is covered or put into use.